



**CUSTOMER-ORIENTED SOLUTIONS**

 **revacom**  
*change smart*

## We know where the shoe pinches.

Whether you are the service manager or in another position responsible for packaging, whether you are working with freelancers or have employees to do the work for you in house: achieving high quality at the same time as low costs and less work is something that is bound to appeal to you. But that is exactly what we at Revacom can promise you if you put your application packaging into our hands.

We know exactly what the unpleasant aspects of this work are. Many customers merely speculate as to the number and delivery date of packaging orders, but do not guarantee them. This makes it difficult to organise the use of freelance packaging engineers who sometimes need to be paid for unproductive waiting times. This planning uncertainty also has an effect on permanent employees, And there's more: it often keeps you away from your real job.

### **Flexibility and reduced costs:**

Industrialised and automated processes and an individually scalable **nearshoring model** reduce costs and guarantee flexibility - immediately and permanently.

### **Top quality:**

Our employees are highly qualified and our workflow has been tried and tested in projects of all orders of magnitude.

### **Security and transparency:**

The **Service Delivery Cockpit** developed by Revacom allows the customer to oversee and control the project at all times.

The fact that the customer can provide only very sketchy or no definitions of its requirements in terms of the content and form of the package represents another stumbling block. Obtaining the missing information is a complicated process involving a great deal of specialist knowledge for the employee in question. If the employee leaves and takes his specialist know-how with him, you have a serious problem if your packaging processes are dependent on specific people.

The distribution of the software always represents a challenge. Several thousand clients across dozens of international sites need to be installed with the new software at as close to the same time as possible. The roll-out needs to be planned to the very last detail, combining the use of state-of-the-art technology with logistical expertise.

Revacom can remove all these obstacles to the economic success of your project. We are the reliable specialist who can take responsibility for configuration, release and roll-out, all efficiently and transparently. Our approach is individual and industrialised at the same time, with a scalable nearshoring model to generate a measurable financial benefit and thus a competitive edge for you.

Our services are available on a fixed price basis or based on time and materials, whichever you prefer. Our scalable processes make your projects plannable, and our specially developed Service Delivery Cockpit means you can always keep an overview of progress of the current project and even intervene if you wish to.